**Answers to mock interview follow-up questions for Volunteers:**

**Juan**

1. **Do you think Juan passed? Why? Why or why not?**

No- he did not get 6 out of the 10 civics questions correct (he only answered 4 correctly). In a real interview, the interviewer would normally just stop the interview as soon as the student can’t pass a section. In the mock interview though, it is helpful to keep going through the rest of the sections.

1. **What did Juan do well in the interview (gave thorough answers, etc)?**

* He got the reading and writing correct on the first try
* gave a good answer as to why he wanted to be a citizen

1. **What communication strategies did you see Juan using (Can you please repeat, etc)?**

* He didn’t use very many, but would have benefitted from doing so. This is something that you could coach him to practice on for next time.

1. **What did Juan not do as well on (couldn’t answer the civics questions, etc)?**

* He only got 4 out of 10 civics questions correct

1. **How would you coach Juan to do better the next time?**

* Let him know what he did well (writing, reading, answering question about why he wanted to be a citizen, etc)
* What he wore is ok for the practice interview, but he will want to make sure and wear a dressier outfit when he goes for his real interview.
* Since he only got 4 out of 10 civics questions correct, needs more practice on the civics questions
* Recommend that Juan asks the interviewer to repeat the writing sentence after he has written it- this will allow him to double check his work

1. **If you were conducting the interview, is there anything you’d do differently? If so, what?**

* Overall, the volunteer shown does a good job. However, if doing this interview one on one, it would be good to ask further questions to make sure that Juan understood the question about taxes. The interview was done in front of the classroom, so in order to not make Juan feel uncomfortable, the volunteer didn’t ask further questions. After the class was over, the teacher followed up with Juan to see if this is something that he would need legal help with.
* The debrief to this interview is not shown, but it should always be done after the interview is completed (not during).