**Answers to mock interview follow-up questions for Volunteers:**

**Mue**

1. **Do you think Mue passed? Why? Why or why not?**

Yes- she answered everything correctly

1. **What did Mue do well in the interview (gave thorough answers, etc)?**

* Had good eye contact
* Good answer for why she wanted to be a US Citizen: “I want to live in a free country.”
* Gave the exact date that she became a permanent resident

1. **What communication strategies did you see Mue using (Can you please repeat, etc)?**

* Mue did not use many communication strategies, and they would have been helpful to her. This is something that she will want to work on before her real interview.

1. **What did Mue not do as well on (couldn’t answer the civics questions, etc)?**

* She got a couple of the civics questions wrong
* Students should always say their response, rather than just nod their head
* There were several questions about the N-400 that Mue didn’t understand, so it would be helpful for her to study N-400 vocabulary.

1. **How would you coach Mue to do better the next time?**

* She should study N-400 vocabulary to better understand those questions
* Continue to study the civics questions

1. **If you were conducting the interview, is there anything you’d do differently? If so, what?**

Up to the volunteer- overall, the volunteer shown does a good job. However, it would be helpful for future interactions with students to not give any leading questions. For example, when discussing what “royalty” meant, saying “Do you have any title like that?” instead of “And you don’t have any title of nobility like that, do you?” Most USCIS officers will not be quite so helpful, and it’s important to do your best to model what an actual interview will look like.