**Answers to mock interview follow-up questions for Volunteers:**

**Rukia**

1. **Do you think Rukia passed? Why? Why or why not?**

Yes- she answered everything correctly

1. **What did Rukia do well in the interview (gave thorough answers, etc)?**

* Gave the exact date of when she became a permanent resident
* Had very good eye contact
* Good posture

1. **What communication strategies did you see Rukia using (Can you please repeat, etc)?**

* Said “Can you please repeat?” or “Please repeat again, I don’t understand” when she needed to hear the question again
* Was honest when she didn’t understand something (example- didn’t know what a habitual drunkard was and admitted that).

1. **What did Rukia not do as well on (couldn’t answer the civics questions, etc)?**
2. **How would you coach the Rukia to do better the next time?**

* While Rukia’s answer of “Al Frank” to the question “Who is one of your state US senators right now?” is close enough (the correct answer is “Al Franken”), work with her on getting the proper pronunciation
* Recommend that Rukia asks the interviewer to repeat the writing sentence after she has written it- this will allow her to double check her work

1. **If you were conducting the interview, is there anything you’d do differently? If so, what?**

* This is up to the volunteer- overall, the volunteer shown does a good job. The debrief to this interview is not shown, but it should always be done after the interview is completed (not during).